Getting Involved

"We promote equality of opportunity in every aspect of our business in line with our objectives."

GETTING INVOLVED

We value residents involvement, and have provided the following opportunities for our residents to scrutinise and influence what we do:-

Resident Feedback Groups

This is where we invite residents along to their local pub for a get together with staff and other residents; to share their views and have their say and have a chance to change the way we do things.

The reasons why we find Resident Feedback groups so important is to give all residents another way of speaking to the Association, raising issues that might not only be important to them but to others in their development. The format of the meeting is the same for every development and the areas covered are as below:

Tenant Involvement & Empowerment.
Home—Repairs & Maintenance.
Tenancy—Rents & Allocations.
Neighbourhood and Community—Neighbourhood Management and Anti-Social Behaviour.

These groups have been very successful in dealing with issues at developments that we might not have been aware of.

As far as possible when we were advised of problems, they were dealt with and residents were happy with the outcome, **so that makes attending worthwhile.**

Virtual Resident Group

This email group was set up in October 2010; as part of the HCA's new regulatory requirements; we asked all of our residents whether they would like to be added to this group, this is just another way to engage with and hear the views of our residents on a number of subjects.

Residents Postal Consultative Group

This group was set up a number of years ago informing residents and asking for their views on a number of issues relating to the Association.

Membership Policy

Application for membership is open to:

- any tenant of the Association,
- any individual over the age of 18 living or working in Wiltshire,
- corporate and unincorporate bodies active in Wiltshire

To become a member, application should be made in writing to the Association's registered office and should be accompanied by the £1 required to purchase a share.

Application will be considered by the Board at the next available meeting. If the application is approved the applicant will be issued with a share. If the application is not approved the applicant will be advised and his or her money returned.

GETTING INVOLVED

Becoming Tenant Board Member

The Board's role is to promote the success of the organisation by providing strategic leadership, values and standards, and oversee management and financial affairs.

Greener Neighbourhoods project

This has been very successful in improving relationship with residents and encouraging their involvement in the work we do.

If you would like further information about getting involved, please telephone the office 01380 850916
or email: enquiries@wrha.co.uk

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Wiltshire Rural Housing Association is a Registered Society under the 'Co-operative and Community Benefit Societies Act 2014' (24672R) and is an exempt charity under the Charities Act 2011.
Affiliated to the National Housing Federation