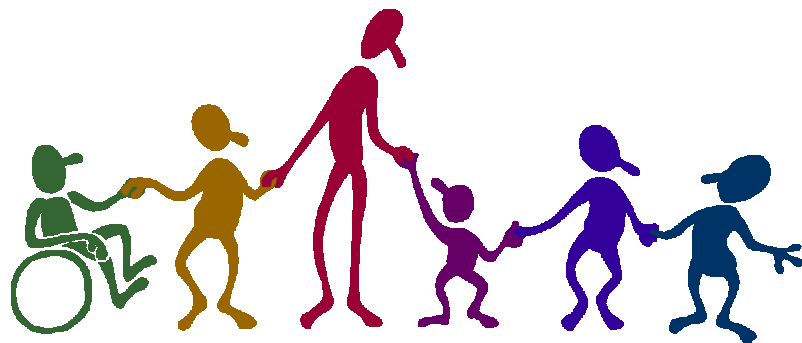




WHITE HORSE HOUSING

Equal Opportunities For all



“We promote equality of opportunity in every aspect of our business in line with our objectives.”



HOW WE HANDLE EQUAL OPPORTUNITIES

The Association opposes both direct and indirect discrimination and promotes equality of opportunity to all persons in every aspect of the activities carried out regardless of:

- Race
- Ethnic Origin
- Nationality
- Religion
- Cultural Background
- Gender
- Sexual Orientation
- Marital Status
- Disability
- Age



The Association will deal promptly, firmly and consistently with any cases of discrimination or harassment reported by tenants, employees and contractors.

HOW WE HANDLE EQUAL OPPORTUNITIES

The Association aims to:

- Deliver a high standard of service to all customers.
- Deal fairly and equitably with all customers.
- Provide services that are suitable for and sensitive to the different needs of customers.
- Ensure that all tenants are aware of and abide by the principles of equal opportunities.
- Consider the principles of equal opportunities in the design of new services and facilities.
- Provide equality of opportunity by having fair recruitment procedures.
- Treat all employees on the basis of their relevant merits and abilities.



HOW WE HANDLE EQUAL OPPORTUNITIES

- Provide equality in training and development opportunities.
- Require contractors and consultants to implement the principles of equal opportunities.
- Seek a Board which reflects the diversity of the communities which it serves.
- Ethnic composition of lettings will be recorded and reported to the Board quarterly.
- Applications for employment will be monitored and reported to the Personnel Committee.

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White Horse Housing Association is a Registered Society under the 'Co-operative and Community Benefit Societies Act 2014' (24672R) and is an exempt charity under the Charities Act 2011.
Affiliated to the National Housing Federation

This leaflet is part of the Resident Handbook and can be viewed or downloaded from www.whitehorsehousing.co.uk

