

IT'S TRULY BETTER WHEN WE

BROADBAND TOGETHER

People-powered, buffer-free,
ultrafast broadband is on its way.



Free broadband for a local school*
and community hub**
Sign up at Truespeed.com



TRUESPEED
Truly better broadband.

**IT'S TIME TO UNITE AGAINST
BU-FF-ER-ING IN YOUR AREA.**

IT'S TIME TO DISCOVER

TRUESPEED

It's amazing what people can achieve when they join together. Human pyramids. Mexican waves. And ultrafast, buffer-free broadband, direct to their homes.

You see, Truespeed uses the power of community to deliver truly better broadband to the South West. By getting enough local people to unite and sign up, we're able to build a new fibre-to-the-premises broadband network from scratch. And with it comes reliable, secure, ultrafast performance – with minimum speeds of 200Mbps*.

So no matter how you use the internet – whether you're a box-set-binger, video-caller, work-from-homer or multi-screen-surfer – it's time to unite against poor performance in your area. It's time for truly better broadband.

Sign-up now at
Truespeed.com

or call us on
01225 300 370

**DON'T
MISS OUT,**

**WE'RE COMING
TO YOUR AREA!**

GUARANTEED

200 Mbps*





How is that truly better?

Most providers rely on old copper cables to provide broadband from telephone cabinets to our homes. So even when they say you're receiving fibre, often it's only fibre-to-the-cabinet and then copper to your home. This results in slower speeds at peak times (buffering), loss of service (buffering) and problems using multiple devices (buffering).

Not happy with this, Truespeed runs full-fibre optic cables all the way to your home – bypassing the BT Openreach network that other providers rely on. This means we can guarantee upload and download speeds of at least 200Mbps*, even at peak times. In other words: no more bu-ff-er-ing.



And the community bit?

By building a network that's fit for the future, we'll help your community to connect with the digital world and all the opportunities that come with it.

And to prove it, we'll provide free broadband to your local school⁺ and community hub⁺⁺. Helping your community to thrive, both now and for generations to come.



THE FIVE STEPS

TO BYE BYE BUFFERING

Step 1

Raise your hand

The first step is easy. Just let us know you're interested by going online and registering. Don't forget to tell other local people about us too – the sooner you all register, the sooner you'll be connected.

Step 2

Meet us for a chat

Once we see your community is interested, we'll arrange Q&A events to answer any questions. We'll also share the community plan. You can find your nearest Q&A sessions at Truespeed.com/events.

Step 3

Place your order

Once you're ready to sign up... sign up! Not a penny gets taken up front, but your order will count towards reaching the community target that allows us to start building your network. You can do this either online, over the phone or in person at the events in your area.

Step 4

Spot us in your area

Once you've reached your community target, you'll spot our official Broadband Wagons and friendly Truespeed engineers in your community, getting everything set for installation.

Step 5

Say bye bye buffering

When we're ready to connect you, we'll get in touch to arrange an installation date. Then just sit back and enjoy your ultrafast broadband.

**Take your first step
at Truespeed.com**

GREAT VALUE PACKAGES. NO HIDDEN COSTS. TRULY BETTER BROADBAND.

(Oh, and no in-contract price rises.)

PACKAGE	HOME 200	HOME OFFICE 250	BUSINESS
DESCRIPTION	Perfect for the household that enjoys surfing the web, streaming movies, video calling and downloading music.	Allowing you to work from home with a second telephone line and increased speeds.	Power your business with bespoke packages tailored to your unique needs – however big or small you might be.
SPEED	200Mbps*	250Mbps*	200Mbps to 10Gbps*
DATA USAGE	Unlimited	Unlimited	Unlimited
PHONE LINES INCLUDED	One	Two	Bespoke
COST	£47.50 pcm	£69.50 pcm	Bespoke
INSTALLATION	Free**	Free**	Free**
CONTRACT	18 months	18 months	24 months

Take your pick at [Truespeed.com](https://www.truespeed.com)

SOME QUESTIONS ANSWERED...

What if I'm in an existing contract?

You can still sign up and count towards your community's target. And we'll still build the network to your property at the same time as everyone else's. All you have to do is tell us when you want Truespeed to start and that's when we'll hit the 'on' switch. You won't pay a thing until you start using our services.

What if I run a business?

If you own a business, or work in one you think would also benefit from truly better broadband, give us a call on 01225 300 370 and we can arrange

for one of our Community Engagement Managers to come and help you choose the best service for your needs.

What if you want to speed up the process?

We always love meeting people who can rally their friends and neighbours. If you think this could be you, or you just want to get more involved, call us on 01225 300 370 and one of our Community Engagement Managers will meet you for a chat. Or come along to an event and introduce yourself – we'd love to meet you.

MORE REASONS TO **BROADBAND TOGETHER**

You actually get what you pay for

Most broadband providers install fibre to your nearest telephone cabinet and then use your existing copper telephone line to connect to your home. We run full-fibre optic cables all the way to your door – guaranteeing speeds of at least 200Mbps*, even at peak times.

No more bandwidth battles

All our customers enjoy the same speeds uploading and downloading, and unlimited data at no extra cost, even if multiple devices are being used at the same time. Which means families can browse without any buffering or banging on the ceiling.

Built with tomorrow in mind

As our lives become more and more dependent on reliable broadband (hello Alexa!), a connection that's capable of delivering ever faster speeds and can be easily updated is increasingly essential. Luckily, we can do both.

DON'T MISS OUT,

WE'RE COMING TO YOUR AREA!

GUARANTEED

200Mbps*

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UNITE FOR TRULY BETTER BROADBAND

We can only supply our ultrafast broadband to areas where enough people want it. For that to happen, we need you, your neighbour, as many people as possible to join together and sign up.

To help spread the word about truly better broadband, we've included a few Golden Tickets to so you can share the benefits of Truespeed with friends and neighbours – simply hand them out.

For truly better broadband
sign up now at **Truespeed.com**



INCA
GOLD STANDARD
Networks

* State funded school

** Two free connections per community

* Direct to your router

** T&Cs apply, see website for more details

Truespeed Communications Ltd is registered in
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