



WHITE HORSE
HOUSING



Fencing

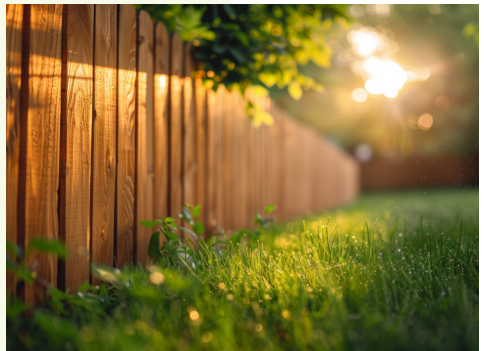
A general guide to understanding responsibilities for fencing repairs and replacement.

White Horse Housing Association has responsibility for the following:-

- **Boundary fences** - These are fences that open onto public open spaces, such as car parks, public foot-paths, communal access paths or roads.



- **Privacy panel** - This is the first panel that is attached to the property, this may be at the front or rear of the property.



- **Gates** - The Association will always be responsible for gates.



The Tenant has responsibility for the following:-

- **Party Fences** - The fence to the left hand side of your garden as you look down your garden. This is a general rule of thumb and may need further investigation.
- Some party fences may have joint responsibility with your neighbour for repair or replacement.



Some of our homes (pre 2005) have post and wire between gardens but still have a privacy panel.

- WHHA will still be responsible for the privacy panel and post.
- If the post and wire has been removed, or new fencing has been installed either side of the wire fence it can become more difficult to know who's responsibility the fence is. We will help resolve any misunderstandings.
- Where the party fence was originally post and wire and has been replaced by panels or close boarded fencing.
- If you want a new party fence, you will be allowed to install this on your side of the post and wire fence. This would be carried out at your expense and will require permission from the Association, it will then fall to you to repair and maintain the fence.
- If WHHA has previously carried out repairs and replacement to a fence that should be tenants responsibility, this doesn't mean that we will continue to do this.

If you are still unsure if it is your responsibility or the Associations, or if you have any questions regarding fencing, please give the office a call and we can help to resolve any issues.

How to contact White Horse Housing

By Post: White Horse Housing Association Ltd
Lowbourne House, Lowbourne Road, Melksham,
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Telephone: 01380 850916

Email: info@whitehorsehousing.co.uk

Website: www.whitehorsehousing.co.uk

Via our Customer Portal - click on **"My Tenancy Account"** from the Website

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