



Welcome to your home

We promote equality of opportunity in every aspect of our business in line with our objectives.

Welcome to White Horse Housing

As a new tenant of White Horse Housing Association we would like to welcome you to your home and the Association.

You have a starter tenancy, which means that after 1 year, if there are no problems, you have a home for as long as you want it because you will become an Assured Tenant.

Assured Tenant


As an assured tenant, the Association would need to have grounds to gain possession of your home, these grounds are highlighted in full in your tenancy pack.

Briefly the main grounds that we would seek possession would be:

- Anti Social Behaviour
- Rent Arrears
- Not living in your home, or sub-letting it

Of course this is not a route the Association wishes to take, and if as a tenant you comply with the terms of your tenancy agreement, then we look forward to a long and happy relationship with you.





For all enquiries relating to:

Repairs and Maintenance

e.g. all repairs to your property.

Please contact the office on 01380 850916 and speak to the Maintenance Manager.

Housing Management

e.g. rent, benefits, mutual exchanges on your property.

Please contact the office on 01380 850916 and speak to a Housing Manager.

General Enquiries

e.g. waiting list, housing info.

Please contact the office on 01380 850916 and speak to our Customer Service Advisor or email info@whitehorsehousing.co.uk

Contact us through the website:
www.whitehorsehousing.co.uk

Office Opening Hours

Monday to Thursday
9am to 5pm

Friday
9am to 4.30pm

Contact Us

White Horse Housing Association Ltd

Tel: 01380 850916

Email: info@whitehorsehousing.co.uk

www.whitehorsehousing.co.uk

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